

WorldCare Specialty^{RX}

Medical second opinion service

The need

The rapidly increasing complexity and sky-rocketing costs of specialty drugs are straining medical networks and presenting patients with unique delivery and side-effect issues. In countries such as the United States, Canada and Australia, specialty drugs represent approximately two percent of claims¹. Yet this accounts for more than thirty percent of total medication expenditures and continues to rise.

- In Canada, 42 percent of drug spending, or \$5.6 billion, will be on specialty drugs by 2020²
- In the United States, spending on specialty drugs has increased by \$54 billion dollars over the past five years, accounting for 73 percent of all medicine spending growth³
- In Australia, the government spent more than \$311 million dollars on just 176,062 Adalimumab (used to treat arthritis and Crohn's disease) prescriptions between July 2014 and June 2015⁴

The solution

WorldCare Specialty^{RX} medical second opinion (MSO) service is available globally and utilizes a multi-disciplinary evaluation of the underlying medical condition by first conducting a sub-specialist MSO from a top-ranked U.S. hospital of The WorldCare Consortium[®]. Then, an enhanced specialty drug MSO is completed by a PhD pharmacy expert from The WorldCare Consortium[®].

Unique features

- Multi-layer review of both underlying medical condition and specialty drug issues
- Rapid access to leading medical and pharmacy experts at WorldCare Consortium[®] facilities
- Institution-based, multi-disciplinary MSO
- Multi-institutional review if required
- Rigorous record collection and outreach to all health professionals in the specialty drug care team
- Video-enhanced service if needed
- Physician-to-physician guidance with WorldCare support throughout the process
- Follow-up questions available up to 30 days after initial review

Key features

- Comprehensive engagement with member and specialty drug care team, ensuring the most important issues are addressed
- Crucial top-level guidance in suggesting alternatives and cost-containment possibilities
- Leveraged knowledge and long-standing virtual pharmacological experience of The WorldCare Consortium[®] facilities and their experts

For more information, please call WorldCare at 866.399.9262 or visit www.worldcare.com.





How it works

- Step 1** The eligible member calls or completes an online form to request service.
- Step 2** WorldCare works with the member, their specialty drug care team and their designated physician(s) to gather medical records and sends them to the medical institution best suited to review their case.
- Step 3** The medical specialists along with the pharmacy experts reviews the member's records and diagnostic material and provides the MSO to the member and their treating physician.

Our mission is to improve healthcare outcomes of people worldwide by connecting our clients to the foremost medical experts at top-ranked U.S. hospitals. And, with over 25 years of experience, our expert MSO service is the gold-standard. Our unique partnership with the top-ranked hospitals in the U.S., The WorldCare Consortium®, along with teams of specialists within these hospitals, enables us to provide MSOs of an unmatched clinical rigor and depth. We help thousands of members worldwide and their treating physicians have the confidence that their diagnosis is correct and that they are on the optimal treatment plan while reducing overall healthcare costs.

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Benefits

- Improved member care and well being
- Virtual management of side effects and drug delivery issues
- Evaluation and one-on-one guidance for choosing the best drug option
- Alternative choices in both pharmacological-therapeutic and non-drug modalities interventions
- Cost containment for insurers and employers
- Less expensive alternative for members and their treating physicians

Covered conditions

Conditions eligible for the WorldCare Specialty^{RX} MSO service are determined on a client-by-client basis.

